



Response Training

Giving you confidence in a crisis

Is Your Workplace Prepared?

High quality First Aid and Fire Safety Training that will give you the skills and confidence to react in a crisis.

Response Training are a First Aid & Fire Safety training provider based in Shropshire and operate nationwide.

To ensure you receive the highest quality of training, we offer Ofqual regulated qualifications accredited by Quallsafe Awards.

www.responsetraining.co.uk
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About Us...

When booking a course with Response Training, employers can be assured that they have fulfilled their legal responsibilities providing regulated, quality, first aid and fire safety training without having to undertake any lengthy due diligence checks.

Our trainers all hold regulated training and assessing awards and come from varied Emergency Service and medical backgrounds. They pride themselves on their professional and personable attitudes and apply their enthusiastic approach to all their courses.

Our team hold years of precious operational experience. *We don't just talk about First Aid and Fire Safety, on a day to day basis, we practice it for real.* We believe this sets us apart from many other providers and gives you the very best experience possible.

To ensure we are always teaching the most current information, we access our wide-reaching support networks to ensure we are always up to date with the latest pre-hospital innovations and teaching methods.



Our Training Courses...

Our courses are regulated awards ensuring the highest of standards and Quality Assurance. We are also able to design bespoke courses to meet individual requirements.

Please contact us at info@responsetraining.co.uk with your requirements and we will be glad to help.

FIRST AID TRAINING

QA Level 3 Award in First Aid at Work (RQF)

3 DAYS

Did you know that an estimated 609,000 workers in Britain sustained an injury at work in 2016/17? (Statistics from Health and Safety Executive.)

The Health and Safety (First Aid) Regulations 1981 require all employers to make arrangements to ensure their employees receive immediate attention if they are injured or taken ill at work. This includes carrying out a risk assessment, appointing a suitable amount of first aiders and providing appropriate first aid training. However, having the correct first aid provision in the workplace is not just a legal requirement, it is incredibly important for the safety of all members of staff! Following your risk assessment, you will be able to identify your organisations requirements. The course is suitable for businesses and organisations whose processes hold a higher risk potential.

The QA Level 3 Award in First Aid at Work (RQF) qualification is specifically designed for individuals who wish to act as a first aider in their organisation. Successful candidates will learn how to manage a range of injuries and illnesses that could occur at work and will be equipped with the essential skills needed to give emergency first aid. This will provide course participants with a comprehensive level of First Aid skills and knowledge, including an intensive module regarding medical emergencies, burns, injuries to bones, muscles and joints, as well as basic First Aid procedures.

QA Level 3 Award in First Aid at Work (RQF) Requalifying Course

2 DAYS

Did you know that all workplace first aiders must complete requalification training every 3 years in order to continue carrying out their role?

The QA Level 3 Award in First Aid at Work (RQF) Requalifying Course is specifically designed to allow first aiders to renew their first aid at work qualification when their certificate is due to expire.

During this 2 day course, candidates will have the opportunity to practise essential first aid procedures, as well as learn the latest techniques for dealing with emergency situations and managing injuries and illnesses in the workplace.

**All requalifying first aiders must have previously completed a First Aid at Work course and hold an in-date certificate.*

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First Aid at Work Annual Refresher

½ DAY

Did you know that 7 in 10 adults lack the knowledge and confidence to act if someone collapsed and was unresponsive and breathing? (British Heart Foundation.)

As such, it is strongly recommended that first aiders undertake annual refresher training to practise their skills and update their knowledge on the latest first aid procedures.

The **First Aid at Work Annual Refresher qualification** is specifically designed to allow qualified first aiders to update their first aid skills yearly, until requalification training is required. Successful candidates will leave with a renewed confidence, having had the opportunity to practise essential first aid procedures, as well as learn the latest techniques needed to deal with an emergency situation.

With all subjects covered in just half a day, **this course is an ideal way to satisfy HSE requirements** whilst minimising disruption to your organisation's day to day activities.

QA Level 3 Award in Emergency First Aid at Work (RQF)

1 DAY

Did you know that an estimated 140,000 people die each year in the UK from incidents where First Aid could possibly have saved their lives? (Statistics from St. Johns Ambulance)

The Health and Safety (First Aid) Regulations 1981 require all employers to make arrangements to ensure their employees receive immediate attention if they are injured or taken ill at work. This includes carrying out a risk assessment, appointing a suitable amount of first aiders and providing appropriate first aid training. However, having the correct first aid provision in the workplace is not just a legal requirement, it is incredibly important for the safety of all members of staff! Following your risk assessment, you will be able to identify your organisations requirements. The course is suitable for businesses and organisations whose processes hold a lower risk potential.

The QA Level 3 Award in Emergency First Aid at Work (RQF) qualification is designed for individuals who wish to act as an emergency first aider in their workplace. Upon successful completion of this qualification,

candidates will be equipped with the essential skills needed to give safe, prompt and effective first aid in emergency situations.

What's more, as a regulated qualification, employers can book this course for their employees and rest assured that they have fulfilled their legal responsibilities for providing quality first aid training, without having to undertake any lengthy due diligence checks.

QA Level 3 Award in Emergency Paediatric First Aid (RQF)

1 DAY

In a recent survey, 8 in 10 adults said they would lack the knowledge and confidence to act if a baby was choking. (British Red Cross.)

Having a good understanding of emergency paediatric first aid is incredibly important for the safety of children and it could mean the difference between life and death.

The QA Level 3 Award in Emergency Paediatric First Aid (RQF) qualification has been designed in-line with the current Early Years Foundation Stage (EYFS) requirements and is ideal for:

- Those who have gained a level 2 or 3 childcare qualification and have entered into the early years setting and wish to be included in the staff to child ratios to comply with the EYFS requirements.
- Anyone who cares for infants and children, such as parents, guardians, grandparents or those who have an involvement with infants and children and want to learn key paediatric first aid skills.

Successful candidates will learn the roles and responsibilities of the emergency paediatric first aider and will be equipped with the skills needed to deal with a range of paediatric first aid situations, such as performing CPR and controlling external bleeding.

Newly qualified entrants to the early years setting who have completed a level 2 and/or level 3 qualification on or after 30th June 2016, must also have either a full paediatric first aid or an emergency paediatric first aid certificate within three months of starting work.

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QA Level 3 Award in Paediatric First Aid (RQF)

2 DAYS

Would you know what to do if a child in your care needed first aid?

The Early Years Foundation Stage (EYFS) Statutory Framework requires all early years providers in England to have at least one person who has a current and full paediatric first aid certificate on the premises and available at all times when children are present. Providers should also take into account the number of children, staff and layout of the premises and increase their paediatric first aid provision accordingly to ensure that a paediatric first aider is available to respond to emergencies quickly.

Has been specifically designed to meet the criteria set by the Department for Education's EYFS Framework and is ideal for:

- Those who have gained a level 2 and/or level 3 childcare qualification and have entered into the early years setting and wish to be included in the staff to child ratios to comply with EYFS requirements.
- Registered childminders and assistants who are required to hold a current and full paediatric first aid certificate in order to comply with the EYFS requirements.
- Anyone who has a non-professional involvement with infants and children, such as parents, grandparents and want to learn key paediatric first aid skills.

Successful candidates will learn the roles and responsibilities of the paediatric first aider and will be equipped with the necessary skills to administer safe and effective treatment when dealing with a range of paediatric first aid situations.

Newly qualified entrants to the early years setting who have completed a level 2 and/or level 3 qualification on or after 30th June 2016, must also have either a full paediatric first aid or an emergency paediatric first aid certificate within three months of starting work.

QA Combined QA Level 3 Award in First Aid at Work (RQF) and QA Level 3 Award in Paediatric First Aid (RQF)

3 DAYS

The Combined First Aid at Work and Paediatric First Aid Course is ideal for those who work in settings that require both first aiders and paediatric first aiders, such as schools, sports clubs or other childcare settings.

Combining the QA Level 3 Award in First Aid at Work (RQF) and the QA Level 3 Award in Paediatric First Aid (RQF) into 3 extended days of classroom learning, this specially designed course enables candidates to gain the skills and knowledge needed to provide both adult and paediatric first aid, whilst minimising the number of training days required to achieve both qualifications.

Candidates will cover a range of topics needed to provide effective first aid for adults, children and infants including CPR and defibrillation, choking, stroke, head injuries, asthma and much more.

QA Paediatric First Aid Annual Refresher (QAR)

1/2 DAY

The Early Years Foundation Stage (EYFS) Statutory Framework states that early years providers should consider whether paediatric first aiders need to undertake annual refresher training to maintain basic key skills and keep up to date with any changes to paediatric first aid procedures.

The Paediatric First Aid Annual Refresher (QAR) qualification has been specifically designed to allow qualified paediatric first aiders to refresh their knowledge and practise essential paediatric first aid skills every year until requalification training is required.

Successful candidates will leave the course with a renewed confidence having practised essential paediatric first aid procedures, such as performing CPR, dealing with a choking casualty and much more.

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QA Level 2 Award in Basic Life Support and Safe Use of an Automated External Defibrillator (RQF)

½ DAY

Did you know that following a cardiac arrest, every minute without CPR and defibrillation reduces a casualty's chance of survival by 10%?

Sudden cardiac arrest is one of the UK's biggest killers, and yet statistics show that most of the British public are unaware of the life-saving difference they can make by performing CPR and defibrillation.

The QA Level 2 Award in Basic Life Support and Safe Use of an Automated External Defibrillator (RQF) qualification has been designed to provide candidates with the skills needed to administer safe, prompt and effective basic life support and use an AED safely in emergency situations.

With an estimated 60,000 out of hospital cardiac arrests occurring every year in the UK alone, this course will help prepare participants to manage this emergency.

QA Level 2 Award in Basic Life Support and Management of Anaphylaxis (RQF)

½ DAY

Did you know that the number of hospital admissions for anaphylaxis in the UK has increased more than sevenfold in the last 10 years?

Anaphylaxis is a severe and life-threatening allergic reaction, which requires immediate medical attention. With the number of sufferers increasing each year, it is extremely important to know what to do when faced with this acute emergency condition.

The QA Level 2 Award in Basic Life Support and Management of Anaphylaxis (RQF) qualification has been designed for those who have a specific responsibility at work, at home or in voluntary and community activities, to provide basic life support and manage anaphylaxis when dealing with an emergency. Successful candidates will be able to recognise the signs and symptoms of anaphylaxis and will be equipped with the vital skills needed to administer safe, prompt and effective treatment.

QA Level 2 Award in Activity First Aid (RQF)

2 DAYS

Would you know how to provide effective first aid in the outdoor environment?

The QA Level 2 Award in Activity First Aid (RQF) is a regulated and nationally recognised qualification designed for those who have a responsibility to provide first aid in outdoor and activity-based environments.

Successful candidates will gain the knowledge and skills needed to treat a range of conditions that could occur during any form of activity, from life threatening illnesses to minor injuries.

Learning is undertaken in your own individual setting, allowing the transfer of first aid skills and experience to meet your role specific environment.

QA Forestry First Aid +F (QAR)

½ DAY

Did you know that there were 160 fatal injuries to workers in the agriculture, forestry and fishing sector in the last 5 years?

The Forestry First Aid +F (QAR) qualification is ideal for those who work or intend to work in a forestry, agricultural or remote environment, such as tree surgeons and farmers.

Successful learners will be equipped with the knowledge and practical skills needed to treat a range of injuries and diseases that could occur in these environments, such as Lyme disease and catastrophic bleeding.

Designed to be undertaken in conjunction with a regulated First Aid qualification (minimum 1 day), this qualification meets the recommendations of the First Aid at Work- Forestry Commission Policy and also confirms a learner's ability to meet a 'licence to practice' as determined by the Health and Safety (First Aid) Regulations 1981, making it perfect for those operating in a wide range of workplaces.

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QA Level 2 Award in citizenAID (RQF)

½ DAY

Would you know how to react in the event of a terrorist attack?

Whenever there is a shooting, stabbing or bomb explosion, the initial priority is understandably to ensure public safety, which can unfortunately cause delays to the emergency services being able to reach the injured.

The QA Level 2 Award in citizenAID (RQF) has been specifically developed to help members of the public learn life-saving skills for use in these extreme situations. Based on the citizenAID phone App and pocket guide, this regulated qualification is designed to teach people how to react safely, prioritise the injured and give first aid to victims in the event of a deliberate multiple casualty incident.

During this 3 hour course, candidates will have the opportunity to practise improvised techniques for dealing with catastrophic bleeding and will be equipped with the skills and knowledge needed to save lives in the aftermath of a terrorist attack.

FIRE SAFETY TRAINING

QA Level 1 Award in Fire Safety Awareness (RQF)

½ DAY

The QA Level 1 Award in Fire Safety Awareness (RQF) is a regulated and nationally recognised qualification designed for those who want to increase their awareness of fire safety in the workplace.

Candidates will learn basic fire safety principles in order to ensure they are keeping themselves and others in the workplace safe at all times. They will also learn what to do in the event of an emergency and the simple measures that can be taken to control the risk of fires.

With subjects covered in just half a day, this course is an ideal way to ensure that all employees have a good understanding of fire safety, whilst minimising disruption to your organisation's day to day activity.

With subjects covered in just half a day, this course is an ideal way to ensure that all employees have a good understanding of fire safety, whilst minimising disruption to your organisation's day to day activity.

QA Level 2 Award in Fire Safety (RQF)

1 DAY

Did you know that breaches of fire safety laws can result in unlimited fines and imprisonment?

The QA Level 2 Award in Fire Safety (RQF) is a regulated and nationally recognised qualification that has been specifically designed for anyone who has a specific responsibility for fire safety in the workplace, such as designated fire wardens/ fire marshals.

Successful candidates will gain an understanding of fire safety management at work and the specific roles and responsibilities related to fire safety in the workplace.

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Frequently asked Questions...

Can you provide training at our workplace?

Response Training pride ourselves on our flexible approach to First Aid and Fire Safety training.

We are able to deliver training at your workplace or at our approved training venues.

By providing first aid training courses at your workplace, we are able to keep costs competitive and ensure minimal time is lost from work by employees having to travel to external venues.

Do your trainers have the relevant professional qualifications to deliver training?

All of our trainers are sector competent, hold a minimum of a current FREC 3 qualification They come from varied emergency service and medical backgrounds. In addition to this, all our trainers hold a current training and assessing award and meet all the requirements laid down by Quallsafe Awards.

Do you have a quality assurance in place?

All our trainers are subject to annual QA assessments and required maintain CPD.

Do you teach to current accepted First Aid practices?

We use the latest Resuscitation Council guidelines, current First Aid teaching practices. We access wide reaching networks that ensure we always operate and train to the current guidelines.

Does your training cover an appropriate syllabus?

All our regulated First Aid training and Fire Safety courses follow an appropriate syllabus set out by the Health and Safety Executive and/or Quallsafe Awards. We are also able to deliver bespoke training courses to meet your business requirements. Please ask for details.

Do you issue certificates and how long do they last?

We issue certificates following successful completion of a course and receipt of payments in full. Certificates last between 1 and 3 years from the date of final assessment (depending on award). Response Training recommend that learners attend annual update training to keep their skills updated.

Is there a minimum or maximum number of candidates per course?

In order to ensure quality of teaching, courses require a minimum of 6 candidates and a maximum of 12 per instructor. We are able to facilitate a course for more than 12 candidates if required by use of additional instructors which will incur extra costs.

What are the penalties for not meeting First Aid at Work regulations?

Breaches of the Health and Safety (First-Aid) Regulations 1981 are dealt with proportionately. Enforcement action could include the issuing of a notice or prosecution if the circumstances warrant it.

Can an individual attend a First Aid at Work requalification course if their First Aid at Work certificate has expired?

The 2 day First Aid at Work requalification course updates the first aid skills of those who need to renew their First Aid at work certificate. The HSE strongly recommends that you requalify within a month of your certificate expiring.

Failure to requalify prior to expiry would require learners to attend a full 3 day FAW course.



To book with Response Training or discuss your requirements, please email info@responsetraining.co.uk or call us on **0173 793843**.

We look forward to hearing from you.